

FEES POLICY

2024/25

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Fees Policy 2024/25

1. Policy Statement

- 1.1. The purpose of this policy is to set out the framework for fees and charges for 2024/25, the process for payment of fees, the options that are available for payment of fees and the sanctions that we apply in the event of a default.
- 1.2. The College is committed to ensuring that its course fees are fair and represent value for money. The College also commits to providing clear information about its fees, concessions and payment methods.
- 1.3. Fees and charges are reviewed and set annually by the Corporation in accordance with guidance issued by the Education and Skills Funding Agency (ESFA) and the West Midlands Combined Authority (WMCA).
- 1.4. Fees are set for year 1 of the learning aim. The College will not increase fees for subsequent years for learners on a learning aim lasting more than one year, subject to clause 2.3.

2. Context

- 2.1. This policy applies to tuition, exam fees and other charges to students, employers and sponsors for College provision. It is relevant to anyone studying on our courses who is required to pay a fee whether the fee is paid by them or on their behalf by a third party such as an employer.
- 2.2. This policy does not take precedent over provisions contained within an individual contract that may exist between the College and a customer.
- 2.3. The College reserves the right to change fees during the year in the event of updated guidance from the ESFA/WMCA or where there is a need to remain competitive in specific markets or attract students for courses related to an identified skills gap.

3. Payment Principles

- 3.1. Fees are payable upon enrolment. Depending on the value of the fee and the length of the course the fee can be paid in instalments as prescribed in the college's

instalment agreement with the student at enrolment. A minimum of 10% of the listed tuition fees and all exams and costs listed in the course information are payable at enrolment and the remainder payable throughout the period of study as stipulated.

- 3.2. Instalments will cover nine further payments. All fees should be collected one month prior to the end of the programme. Fees will be collected by bank debit or credit card or by on-line payment (where available).
- 3.3. Interest will not be charged to the student, provided the fees are paid in accordance with the instalment plan. The college reserves the right to charge interest where the instalments are not paid within the agreed instalment plan at the rates set in the Late Payment of Commercial Debt Act 1998.
- 3.4. Sponsored students must provide a letter of sponsorship (on headed paper) and/or a valid purchase order from their sponsoring organisation before their enrolment can be completed. Should the student's sponsor fail to pay all or part of the fees due, these will become the responsibility of the individual student.
- 3.5. Where an Advanced Learner Loan or loan for Higher Education is being used to fund a course, it is the responsibility of the student to ensure that this is approved in a timely fashion and the application must be begun before the start of the course. Students applying for a loan remain liable for the full cost of fees until the loan is fully approved by the Student Loan Company (SLC) and the college, and payments have been authorised by the SLC.
- 3.6. Students can choose to self-finance their courses, instead of taking out the loan with the SLC; the college offers instalments for these students.
- 3.7. It should be noted that SLC payments stop being paid for a student as soon as they withdraw, and the student may then become responsible for paying the remaining fees owed to the college.
- 3.8. For courses funded by WMCA, payments stop being paid for a student as soon as they withdraw. The student may then become responsible for paying the remaining fees owed to the college.
- 3.9. All fees and debts are collectable by the college and the college will issue reminders to pay. The college will engage debt collecting agencies to collect fees outstanding where all other recovery options have been exhausted.

- 3.10. The college reserves the right to take legal action where all other attempts to collect outstanding debts have failed.
- 3.11. All fees must be settled prior to entry to the final examination.
- 3.12. Students with outstanding fees may not receive their certificates and may not enrol on new courses until these are settled.
- 3.13. Students will be allowed one resit for an examination included in the fee of the course, and any further resits could be charged.

4. MAIN FEE CATEGORIES

Students aged 16-19 and students aged 16-24 with an EHCP

- 4.1. In accordance with ESFA policy the College will not charge any tuition, exam or resource fees that are necessary for completing the course to any student aged 16-19 or 24 with an Education and Health Care Plan, who is on a study programme or other eligible course funded by the ESFA.

Adult Education

- 4.2. Adult education courses are aimed at students who are 19 or above at the 31 August in the academic year the course starts. Funding for these courses is provided by the WMCA/ESFA either in part or entirety; dependent upon the student's eligibility, they may be either:
 - Fully funded – no student contribution to the cost of the course
 - Co-funded - A partial government contribution reduces the course fees accordingly
 - Loan funded – a student takes out an Advanced Learner Loan or Higher Education Loan with the Student Loans Company (SLC)
 - Full Cost – there is no Government contribution and students must pay in full the published tuition fee for their course,
- 4.3. Tuition fees for co-funded courses are set so that the total income the College receives for a course does not exceed the full value assigned by the Funding Agency. Tuition fees for Full Cost courses are set at course level and aim to deliver a contribution towards college overheads (typically 50%) and to reflect market conditions.

4.4. For the purposes of fees age is calculated as defined by the ESFA and WMCA as the age on the 31 August in the academic year in which the course starts. However, there are two exceptions to this:

- Some level 3 courses are fundable by loans if the learner is 19+ on the first day of learning of the course.
- An apprentice's age is calculated as the age on the first day of learning and may impact certain incentive payments to the employer.

4.5. The table in Appendix I sets out the funding status of adult provision.

Advanced Learner Loans

4.6. Advanced Learner Loans are provided by the Student Loans Company, they are not means-tested and are available to eligible learners who are studying an eligible qualification and are:

- Aged 19 or older on the first day of starting their designated loans qualification
- Studying one or more designated loans qualifications at levels 3, 4, 5, or 6
- Applying for a loan of more than £300
- Has not previously had more than three Advanced Learner Loans in their lifetime

4.7. Eligibility for a loan does not remove any legal entitlement the student may have to full funding for their first full level 3 qualification.

4.8. The Student Loans Company is responsible for assessing a student's eligibility for a loan, in the event that a loan application is declined the student will become immediately liable for the published tuition fee.

4.9. The College reserves the right to take action to collect from a student the difference between the loan funding received and the published tuition fee in the event that a student withdraws from their course.

Higher Education Courses

4.10. The HE fees for courses commencing in the academic year 2024/25 are set out in the table below. Fees are subject to change in the event of any legislative reform.

Part-time HE courses	£3,845	per annum (inc. registration fees)
Full-time HE courses: Year 1	£6,000	inclusive of any registration fees
Year 2	£6,000	inclusive of any registration fees

- 4.11. Students may be eligible for maintenance and tuition fee support in the form of grants or loans from Student Finance England. Any such funding depends primarily on their personal and family income and circumstances.
- 4.12. Student Finance England is responsible for assessing a student's eligibility for a loan/grant, in the event that a loan/grant application is declined the student will become immediately liable for the published tuition fee.
- 4.13. The College reserves the right to take action to collect from a student the difference between the loan funding received and the published tuition fee in the event that a student withdraws from their course.
- 4.14. Additional fees may be charged by HE partner institutions on top of the fees set out above.

Commercial Courses

- 4.15. These are courses that do not attract any government funding and are either:
- Public, being publicly advertised provision available for anyone (such as that in the prospectus).
 - Bespoke, being provision arranged for people from specific organisations such as an employer.
- 4.16. The College sets fees to ensure that they fully cover the delivery costs and make a contribution to overheads. Any surplus from these courses is reinvested in the College infrastructure to benefit all students.

5. Apprenticeships

- 5.1. In accordance with government funding rules students studying an apprenticeship will not be charged any tuition, examination or registration fees, the employer is responsible for the full cost of learning not covered by government funding.
- 5.2. An employer can use their Levy Fund to cover the full cost of learning. In the event that there are insufficient funds in the Levy Fund to meet the cost of learning they will have to pay a contribution of 5% of the total cost of learning (this is often called 'co-investment').

- 5.3. An employer who does not have a Levy Fund is required to make a contribution to the cost of learning for apprentices aged 19 and over and aged 16-18 if they have more than 50 employees. At the time of writing this was 5% of the total cost of learning (this is often referred to as co-investment).
- 5.4. Employers must ensure they create an account to manage their apprenticeships. They must register with the Apprenticeship Service to reserve funding for any planned apprenticeship starts. Apprenticeship funds can be reserved for up to 6 months from the planned start date.
- 5.5. Prior to learning commencing there will be a contract in place between the College and Employer that includes the total cost of learning, the amounts payable by the employer and payment method and terms.
- 5.6. If at any point during or after learning has ended, an apprenticeship is deemed to not be eligible for government funding or such funding is withdrawn, the employer will be liable for the cost of the learning as detailed in the contract.
- 5.7. Where an Apprentice attracts additional government funding known as 'incentive payments,' the College will make the payment to the Employer within 30 working days of receiving the funds from the ESFA. The employer is responsible for the reimbursement of any incentive payments made in error, or where they or the student was or becomes ineligible for them.
- 5.8. Where an Apprentice changes employer, leaves learning or is made redundant the funding will cease with effect from the date of the event. It is the employer's responsibility to ensure that no further payments over the pro-rated cost are made to the college from their Digital Account.
- 5.9. Where the cost of an apprenticeship exceeds the maximum funding band, the employer will be charged for the additional cost.

6. **Additional Charges**

- 6.1. Any student whose course is fully funded by the government will not be charged for examination, professional body registration or resources that are necessary for completion of the learning aim.
- 6.2. Other additional charges that may apply include:

- The cost of any equipment and clothing necessary to undertake the programme of study. If these are purchased with the aid of student support funds, they will remain the property of the student once the course has been completed.
 - A contribution towards the cost of any materials on practical courses such as art and design programmes may be charged. In the case of fully funded students such a contribution will be voluntary, but a student who does not make the specified contribution will not be allowed to retain any practical work they have completed.
 - Disclosure and Barring Service (DBS) check to take part in learning, If the learning is associated with the learner's employment, their employer is responsible for carrying out and paying for this check.
 - The cost of any trips or visits associated with the programme of study,
- 6.3. The student will be personally responsible for paying any membership fees to a professional body (such as AAT, CiPD) even where required for completion of the course. Financial support for these fees may be available from the college bursary funds for eligible students.
- 6.4. Students will be advised of any additional charges that apply to their specific course upon enrolment.

Examination/End point Assessment Retakes

- 6.5. This section of the policy applies to all students whether or not they are in receipt of full government funding for their course or apprenticeship.
- 6.6. The College reserves the right to charge a student and/or Employer for the cost of resitting an examination or re-taking an End Point Assessment (EPA). This includes situations where a student has not presented themselves for examination and/or EPA and there has been a cost to the College.
- 6.7. A student will not be re-entered for an examination or an EPA re-arranged until payment has been received in full.

7. Payment Terms

- 7.1. All fees must be paid in full when enrolling/booking by one of the following methods:
- Cash
 - Cheque

- Debit/Credit Card
- Bank Transfer
- By telephone using a debit or credit card
- Evidence from an employer that they have agreed to pay
- Evidence of application for an Advanced Learner Loan/HE loan
- Evidence of address and income
- A completed instalment agreement.

7.2. Where an employer has agreed to pay the fee, the student must provide either an official purchase order or a written statement from the employer on company letter head stating that they have agreed to pay the fees. The letter must state:

- The student(s) name(s)
- Course title
- Confirmation of amount to pay (if no amount is stated the assumption is that the employer is liable for the full fees associated)
- Details of where the invoice should be sent
- Name and Signature of the authorising persons

7.3. The College will invoice the employer or sponsor and payment will be due within 30 days. If the College is unable to obtain payment from the employer or sponsor responsibility for the fees and charges will automatically revert to the student.

7.4. If the College has not received confirmation from the SLC that an Advanced Learner Loan or HE loan has been awarded within 6 weeks of the course starting then the learner will become responsible for payment of the outstanding fees.

8. Financial Fee Support

8.1. This policy complies with the College's Equality and Diversity Policy. For students with financial hardship various fee support routes may be available to fund their tuition and other fees. Currently the main alternatives are as follows:

- Discretionary Learner Support Funds for example for help with travel, course materials and equipment or childcare costs (please see the College's Bursary Support Policy for eligibility).
- FE and HE Student loans.
- Any applicable government scheme.

8.2. Students applying to the Discretionary Learner Support Fund for help towards fees may still be expected to make a contribution.

9. Refunds

9.1. Students will be eligible for a full refund if:

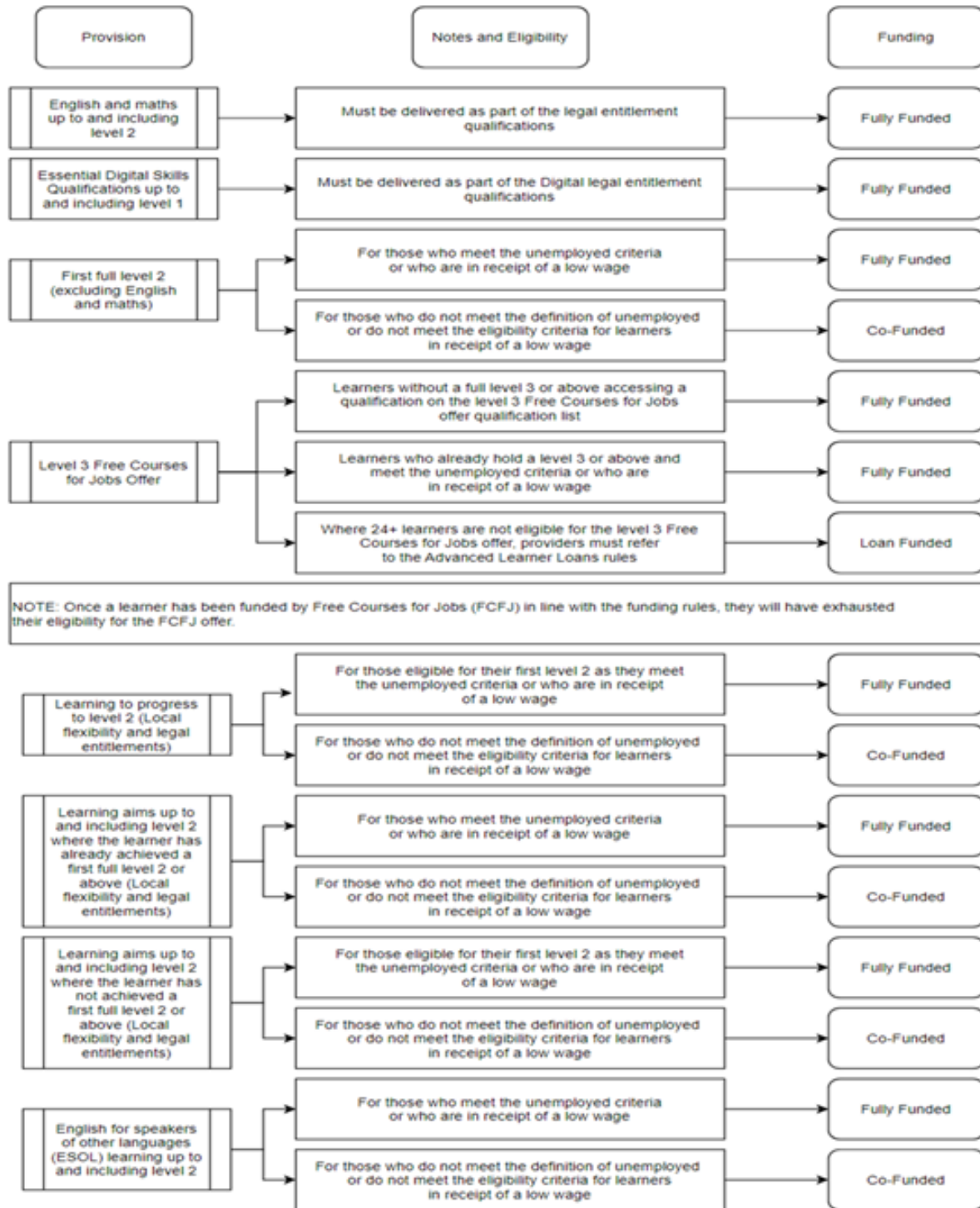
- The college has cancelled the course or the course has been cancelled within three weeks of its start date.
- The student withdraws from a course before the first class.

9.2. A partial refund will be payable if a student has been attending a class for more than three weeks and withdraws and is unable to attend due to ill health and can supply a medical certificate. The refund will be made on the following basis:

Course length	Refund payable
One term or less	No refund payable
Two terms	One half of fee refunded if attendance ends during the first term. No refund of fees if attendance ends in the second term
Three Terms	Two thirds of fee refunded if attendance ends during the first term One third of fee refunded if attendance ends during the second term No refund of fees if attendance ends in the third term

- 9.3. Where an Employer is paying a course fee, a full refund is payable if the student leaves the business before the start of the course. If the student leaves employment after this point, we expect the employer to recover any fees from their employee. If a student wishes to continue the course, they will be personally liable for paying fees.
- 9.4. Where an Apprentice is withdrawn from an Apprenticeship programme after the funding qualifying period, either by the employer or the learner, no refund will be given for the period in which learning occurred and fees will be due up until the official date of withdrawal.
- 9.5. Refunds will not be payable in the following cases:
- Where an alternative course has been offered and accepted by the student, fees paid will be transferred to the new course. Overpaid fees will be refunded at the time of course transfer.
 - Where a student has taken a loan from the Student Loan Company the SLC will clawback any appropriate fees.
 - Fees for unrecoverable payments made on behalf of the student by the college, such as exam fees, DBS checks etc.
- 9.6. If a student would like to request a refund in any circumstances outside of those described above a written letter should accompany the Application for Refund of Fees and be directed to the Chief Executive & Principal, Dudley College of Technology, The Broadway, Dudley DY1 4AS.
- 9.7. Any student who wishes to ask for a refund must take the following actions:
- Discuss the matter with their tutor and/or meet with an Information Advice and Guidance advisor to discuss the options available to them.
 - Complete the Application for Refund of Fees form which can be requested from the college's Finance Department or Learner Services.
 - Return the form to The Finance Department, Dudley College of Technology, The Broadway, Dudley DY1 4AS.
 - An acknowledgment of the request will be issued by email or SMS message.
- 9.8. Refunds will usually be made within 30 days of receipt of the application form, once approved.

Government contribution chart - 19-23 year olds



Government contribution chart -24+ year olds

Provision	Notes and Eligibility	Funding
English and maths up to and including level 2	Must be delivered as part of the legal entitlement qualifications	Fully Funded
Essential Digital Skills Qualifications up to and including level 1	Must be delivered as part of the Digital legal entitlement qualifications	Fully Funded
First full level 2 (excluding English and maths)	For those who meet the unemployed criteria or who are in receipt of a low wage	Fully Funded
	For those who do not meet the definition of unemployed or do not meet the eligibility criteria for learners in receipt of a low wage	Co-Funded
Level 3 Free Courses for Jobs Offer	Learners without a full level 3 or above accessing a qualification on the level 3 Free Courses for Jobs offer qualification list	Fully Funded
	Learners who already hold a level 3 or above and meet the unemployed criteria or who are in receipt of a low wage	Fully Funded
	Where 24+ learners are not eligible for the level 3 Free Courses for Jobs offer, providers must refer to the Advanced Learner Loans rules	Loan Funded

NOTE: Once a learner has been funded by Free Courses for Jobs (FCFJ) in line with the funding rules, they will have exhausted their eligibility for the FCFJ offer.

Learning to progress to level 2 (Local flexibility and legal entitlements)	For those eligible for their first level 2 as they meet the unemployed criteria or who are in receipt of a low wage	Fully Funded
	For those who do not meet the definition of unemployed or do not meet the eligibility criteria for learners in receipt of a low wage	Co-Funded
Learning aims up to and including level 2 where the learner has already achieved a first full level 2 or above (Local flexibility and legal entitlements)	For those who meet the unemployed criteria or who are in receipt of a low wage	Fully Funded
	For those who do not meet the definition of unemployed or do not meet the eligibility criteria for learners in receipt of a low wage	Co-Funded
Learning aims up to and including level 2 where the learner has not achieved a first full level 2 or above (Local flexibility and legal entitlements)	For those eligible for their first level 2 as they meet the unemployed criteria or who are in receipt of a low wage	Fully Funded
	For those who do not meet the definition of unemployed or do not meet the eligibility criteria for learners in receipt of a low wage	Co-Funded
English for speakers of other languages (ESOL) learning up to and including level 2	For those who meet the unemployed criteria or who are in receipt of a low wage	Fully Funded
	For those who do not meet the definition of unemployed or do not meet the eligibility criteria for learners in receipt of a low wage	Co-Funded

Appendix 2

Fees 2024/25

Funding	Logic	Cap	Exam/ Registration Fees**
Fully Funded	100% of the weighted base rate on Find a learning aim (Category: Matrix) divided by the number of planned course years	Fully funded weighted matrix rate	Cannot be added
Co-funded	50% of the unweighted* base rate on Find a learning aim (Category: Matrix) divided by the number of planned course years.	No cap	To be added and collected
Advanced Learner Loan	100% of weighted Advanced Learner Loan rate on Find a learning aim divided by the number of planned course years.	100% of weighted ALL rate on Find a learning aim	To be calculated and included in loan
Not funded	100% of the weighted base rate on Find a learning aim (Category: Matrix) divided by the number of planned course years	No cap	To be added and collected

* For co-funded learners, we expect the learner or employer to contribute so we reduce the funding by 50% of the unweighted rate of the learning aim.

We reduce the funding using the unweighted base rate because a learner should not contribute more for the same size of the learning aim just because that learning aim is more costly to deliver. This means that the government will contribute more towards learning aims with higher operational and delivery costs, such as engineering.

https://www.gov.uk/government/publications/adult-education-budget-aeb-funding-rules-2023-to-2024/esfa-funded-adult-education-budget-funding-rules-2023-to-2024#gov_1

** Examination and membership fees, and accreditation costs or charges due to external bodies, should be calculated and collected.